

## Patient Audit tool for Community Rehabilitation Best Practice Standards

Read each statement and tick how you feel about each one. This will help us assess the community rehabilitation services provided to you and identify any areas for improvement.

### How I get seen

My GP can refer me when I need rehabilitation	Agree	Mostly Agree	Mostly Disagree	Disagree
I know how to refer myself for rehabilitation	Agree	Mostly Agree	Mostly Disagree	Disagree
There is a service directory which tells me about different rehabilitation services in my area	Agree	Mostly Agree	Mostly Disagree	Disagree
I know when I should be seen again in the rehabilitation service	Agree	Mostly Agree	Mostly Disagree	Disagree

### Who does what?

My healthcare professional knows how to treat me	Agree	Mostly Agree	Mostly Disagree	Disagree
I am seen at the right time for my condition	Agree	Mostly Agree	Mostly Disagree	Disagree
My healthcare professional has all the information they need from other people involved in my care	Agree	Mostly Agree	Mostly Disagree	Disagree

I know who is responsible for coordinating my care and how to contact them	Agree	Mostly Agree	Mostly Disagree	Disagree
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### Making sure the treatment meets my needs

I am given information about different treatment options	Agree	Mostly Agree	Mostly Disagree	Disagree
I can discuss these options with my healthcare professional	Agree	Mostly Agree	Mostly Disagree	Disagree
I have time to choose the best option for me	Agree	Mostly Agree	Mostly Disagree	Disagree
My choice of treatment is written down for me in a 'rehabilitation prescription'	Agree	Mostly Agree	Mostly Disagree	Disagree
I can choose a different treatment if I need to	Agree	Mostly Agree	Mostly Disagree	Disagree

### Making sure I can access specialist services

I have coordinated support for both my physical & mental health needs	Agree	Mostly Agree	Mostly Disagree	Disagree
I am seen locally, where possible	Agree	Mostly Agree	Mostly Disagree	Disagree
When the service I need is not available locally, I am referred onto a specialist service	Agree	Mostly Agree	Mostly Disagree	Disagree
I am able to access the equipment I need and I am taught how to use and maintain it	Agree	Mostly Agree	Mostly Disagree	Disagree
I feel confident to progress my rehabilitation treatment programme as needed	Agree	Mostly Agree	Mostly Disagree	Disagree

## How I know my rehabilitation is effective

I have been helped to do things that are important to me	Agree	Mostly Agree	Mostly Disagree	Disagree
I have been told about other services that may be useful	Agree	Mostly Agree	Mostly Disagree	Disagree
I have been given the information I need	Agree	Mostly Agree	Mostly Disagree	Disagree
I know what I need to do to look after my condition and when to ask for help	Agree	Mostly Agree	Mostly Disagree	Disagree
If I need to be seen again, I know when this will be	Agree	Mostly Agree	Mostly Disagree	Disagree
I have the equipment I need and I know how to use it	Agree	Mostly Agree	Mostly Disagree	Disagree
I know how and when to ask for a review	Agree	Mostly Agree	Mostly Disagree	Disagree
I am confident I will be reviewed when I need it	Agree	Mostly Agree	Mostly Disagree	Disagree

## Obtaining and providing feedback

I have been asked to complete questionnaires that record my rehabilitation progress and goals	Agree	Mostly Agree	Mostly Disagree	Disagree
I have opportunities to discuss my progress towards my rehabilitation goals	Agree	Mostly Agree	Mostly Disagree	Disagree
I know how my feedback is used	Agree	Mostly Agree	Mostly Disagree	Disagree
I can see how feedback is used in 'you said, we did' communications	Agree	Mostly Agree	Mostly Disagree	Disagree

## What my family, friends and carers can expect – FFC to complete

I am made welcome	Agree	Mostly Agree	Mostly Disagree	Disagree
I can ask questions	Agree	Mostly Agree	Mostly Disagree	Disagree
I am involved in the development of the rehabilitation plan	Agree	Mostly Agree	Mostly Disagree	Disagree
I can choose how much I am involved	Agree	Mostly Agree	Mostly Disagree	Disagree
I am trained in the use of equipment	Agree	Mostly Agree	Mostly Disagree	Disagree
I know where to go for support	Agree	Mostly Agree	Mostly Disagree	Disagree
I can feedback about my experience with the service	Agree	Mostly Agree	Mostly Disagree	Disagree



Find out more by visiting  
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